ANALYSIS OF E-GOVERNMENT ADOPTION AND ORGANIZATION PERFORMANCE IN THE JORDAN BUSINESSES SECTOR

Mohammad Issa Al-Zoubi Technology Management University Utara Malaysia MALAYSIA Abu4212@yahoo.com Dr. Thi Lip Sam College of Business University Utara Malaysia MALAYSIA Dr. Lim Hock Eam College of Business University Utara Malaysia MALAYSIA

ABSTRACT

This study investigates e-government adoption among businesses in Jordan. Specifically, the objectives of the study are twofold: (a) to determine the status of e-government adoption among businesses in Jordan. (b) To examine the impact of e-government adoption on firms' performance. For purpose, an integrated theoretical framework for assessing e-government adoption, beyond initial adoption was developed. The responses of the 113 firms were used to determine the relationships organization performance and adoption of e-government. The result found the existence of significant relationship between the time and cost and efficiently the businesses e-government adoption. It is found that higher explicitness and accumulation of technology can help the transfer of technological knowledge within the organization and can raise the capability to adopt innovative technologies.

Keywords: E-Government; E-Commerce; Impact; Businesses; Organization Performance; Literature Review; Hierarchical Cluster